

#### **4 TRANSPORT (Getting out & about)**

*Does the group believe this should be a key priority for the Older People Strategy?*

Yes

1. Lack of public transport in Fleet is an issue although one gentleman from Blackwater was happy with his bus service.
2. Getting to hospital appointments and doctors surgery for Fleet elderly is not easy on public transport. Most rely on either driving themselves or on neighbours or friends.
3. Would like to see more community transport. The Call and Go suits some but the timings and the waiting around was an issue.
4. The limited parking at Fleet station was an issue especially if anyone had to get a train for say an appointment at a London hospital.
5. General consensus was that there is a lack of information out there with regard to Community transport and voluntary car schemes
6. One point brought up under the "Getting out and about" was the snow. A North Warnborough resident suggested that the council should supply grit bins especially in the rural areas.

#### **TRANSPORT other groups**

1. We need an integrated transport system, working with Hampshire CC. Parishes contribute to Call & Go service but don't receive a very good service.
2. Bus costs £1 per mile to hire so need to coordinate trips, i.e. Groups could hire the bus to go to Leisure centre at a certain time once a week.
3. Travel to Medical appointments – residents now have to go to Aldershot. How does an older person get from Hartley Wintney to Aldershot, public transport very difficult
4. Identify best practice in other districts i.e. Wokingham – Keep mobile (run by Fred Rule – keepmobile.org.uk) and Bracknell Volunteer car service
5. Amend Current bus routes within the district to travel to & from Leisure Centres.
6. HDC to supply a bus or busses that specifically cater for Leisure Centres.
7. Currently there are no public transport links between Odiham & surrounding areas with the more populous areas of the district (Fleet, Yateley)
8. Call & Go community transport is not very flexible
9. Other services eg. Communicare bus service are not well publicised
10. Some local taxis don't take tokens – could this be a requirement of getting a taxi licence
11. Need a single taxi pick-up point outside Barclays to help older people who are collected from the town centre with their shopping
12. Were unable to get out during the snow and would have liked some help with shopping etc. for a limited time only
13. Would like some benches on the Sainsbury side of Fleet Road
14. We need an integrated transport system, working with Hampshire CC. Parishes contribute to Call & Go service but don't receive a very good service.
15. Bus costs £1 per mile to hire so need to coordinate trips, i.e. Groups could hire the bus to go to Leisure centre at a certain time once a week.

- 16.** Travel to Medical appointments – residents now have to go to Aldershot. How does an older person get from Hartley Wintney to Aldershot? public transport very difficult
- 17.** Identify best practice in other districts - i.e. Wokingham – Keep mobile (run by Fred Rule – [keepmobile.org.uk](http://keepmobile.org.uk)) and Bracknell Volunteer car service
- 18.** Transport for the elderly is poor in Hart – lack of buses, joined up provision of public transport, preference for taxi token travel as opposed to bus token travel; it is impossible to get a bus to the hospital earlier than 9.45am unless travelling into Fleet and changing bus;
- 19.** In some areas the bus stop is a significant distance away from their home; there was a preference for national bus tokens as opposed to local tokens,
- 20.** Call & Go buses are not well used, in the main due to long turnaround times and waiting around
- 21.** Need better transport was need to the Leisure Centres. The group felt this may improve when the new Hitches Lane development is built.
- 22.** Transport to the doctors can sometimes be difficult.
- 23.** They would like supermarkets to take deliver orders over the phone not just over the internet.